

P.O. Box 800388 • Charlottesville, VA 22908-0388 • 434-924-8595 • FAX 434-924-5342 • http://fmweb.virginia.edu

FACILITIES MANAGEMENT Health System Physical Plant

13 December 2006

Mr. David Kirby Design Electric, Inc. 120 11th Street SW Charlottesville, VA 22903

Dear Mr. Kirby:

I write today commending Mr. Chris Shiflet, Mr. Todd Gibson, Mr. Brian Denoncourt, Mr. Rudy Mejia, and Mr. Greg Morris for their extraordinary efforts to assist us with emergency repairs Friday, December 8th. These gentlemen were a tremendous asset in repairing the "C" Riser Critical Busduct that provided emergency power to all the Intensive Care Units on the West side of University Hospital.

Mr. Kenneth Kurpik, Superintendent for University Hospital, stated "I cannot say enough about how quickly they responded when I conscripted them. Chris Shiflet even came in from home on his day off to oversee their work. This is the only electrical contractor in the complex I feel so comfortable in calling in for immediate help. They know our buildings, our electrical systems, and they work quickly and effectively".

Efforts to troubleshoot, identify, and make critical repairs would have been a great deal more difficult without the assistance of your highly skilled staff members. We, in Health System Physical Plant, extend our deepest gratitude for your support.

Sincerely,

John R. Rainey Director