



October 29, 2009

Ken Smith  
Design Electric  
PO Box 5772  
Charlottesville, VA 22905

Re: JMU CISAT Residence Hall III

Dear Ken,

This letter is to thank you and your company for your efforts on this project. Keith Casteel, Alan Bennett and the rest of the crew in the field were excellent to work with. They did a great job throughout this project and were a pleasure to have on site.

This job was a challenge for everyone involved. However, through the whole process we were able to count on Design to stay on top of things. I appreciate your flexibility when we asked you to bounce around to areas of the building that were ready. It was often out of sequence, but Keith and his crew were able to stay organized and continue to push forward. While we struggled with other subcontractors to maintain the project schedule, Design was never a concern. Keith was always prepared for the next step and clear about what needed to be complete for him to finish his part. When Keith went out for surgery, the transfer of responsibility to Alan was seamless. He was even willing to come in on his own time to take care of outstanding issues. I cannot tell you how much we appreciated his dedication.

Again, thank you for the efforts of your company on the Residence Hall Project. I look forward to working with Keith and his crew in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Seth Lind". The signature is fluid and cursive, with the first name "Seth" being more prominent than the last name "Lind".

Seth Lind  
Project Manager

cc: Thomas Moomaw